

Last updated: 24 March 2022

Introduction

These are the terms and conditions of use for <https://bezercarbon.com> (**Site**). The Site is operated by or on behalf of BeZero Carbon Ltd (**BeZero, we, us and our**). We are a limited company, registered in England. Our registered company number is 12577887, and our registered office is at 27 New Dover Road, Canterbury, CT1 3DN. Our VAT registration number is 360215142.

Your use of the Site will be subject to these terms and conditions and by using the Site you agree to be bound by them. Any services we may offer through the site are subject to a separate commercial agreement.

We reserve the right to change these terms and conditions from time to time by changing them on the Site. These terms and conditions were last updated on the date stated above.

Access to the Site

It is your responsibility to ensure your equipment (computer, laptop, netbook, tablet or other mobile device) meets all the necessary technical specifications to enable you to access and use the Site and is compatible with the Site.

We may, from time to time, restrict access to certain features, parts or content of the Site, or the entire Site, to users who have registered with us. You must ensure that any registration details you provide are accurate. If you choose, or you are provided with, a log-on ID (such as a username and password or other identifier) as part of our security procedures, you must treat such information as confidential and must not reveal it to anyone else. You are responsible for all activities that occur under your log-on ID and must notify us immediately of any unauthorised use or other security breach of which you become aware. We reserve the right to disable any log-on ID, at any time, if in our opinion you have failed to comply with any of the provisions of these terms and conditions or if any details you provide for the purposes of registering as a user prove to be false.

We cannot guarantee the continuous, uninterrupted or error-free operability of the Site. There may be times when certain features, parts or content of the Site, or the entire Site, become unavailable (whether on a scheduled or unscheduled basis) or are modified, suspended or withdrawn by us, in our sole discretion, without notice to you. You agree that we will not be liable to you or to any third party for any unavailability, modification, suspension or withdrawal of the Site, or any features, parts or content of the Site.

What you are allowed to do

You may only use the Site in accordance with these terms and conditions. You may retrieve and display content from the Site on a computer screen, print and copy individual pages and, subject to the next section, store such pages in electronic form. Additional terms may also apply to certain features, parts or content of the Site and, where they apply, will be displayed on-screen or accessible via a link.

If in using our Site you gain access to a Headline Letter Rating in relation to one of BeZero's Carbon Ratings, you may reproduce, replicate or otherwise distribute this rating provided you display it in accordance with the following:

- You must always refer to the Headline Letter Rating, the "BeZero Carbon Rating", as a noun, not a verb.
 - The syntax of the reference must be:
 - "Headline Letter Rating" followed by "BeZero Carbon Rating"
- e.g. AAA+ BeZero Carbon Rating

Below is an example of would (✓) and wouldn't (X) be acceptable:

✓	X
BeZero Carbon has assigned carbon credits issued by Project X an AA BeZero Carbon Rating	BeZero Carbon rated Project X [A].

What you are not allowed to do

Except to the extent expressly set out in these terms and conditions, you are not allowed to:

- 'scrape' content or store content of the Site on a server or other storage device connected to a network or create an electronic database by systematically downloading and storing all of the content of the Site;
- remove or change any content of the Site or attempt to circumvent security or interfere with the proper working of the Site or the servers on which it is hosted; or
- create links to the Site from any other website, without our prior written consent, although you may link from a website that is operated by you or your employer, provided the link is not misleading or deceptive and fairly indicates its destination, you do not imply that we endorse you, your website, or any products or services you offer, you link to (and do not frame or replicate) the home page of the Site, and the linked website does not contain any content that is unlawful, threatening, abusive, defamatory, pornographic, obscene, vulgar, indecent, offensive or which infringes on the intellectual property rights or other rights of any third party.

You must only use the Site and anything available from the Site for lawful purposes (complying with all applicable laws and regulations), in a responsible manner, and not in a way that might damage our name or reputation or that of any of our affiliates.

All rights granted to you under these terms and conditions will terminate immediately in the event that you are in breach of any of them.

Intellectual property rights

All intellectual property rights in any content of the Site (including text, graphics, software, photographs and other images, videos, sound, trade marks and logos) are owned by us or our licensors. Except as expressly set out here, nothing in these terms and conditions gives you any rights in respect of any intellectual property owned by us or our licensors and you acknowledge that you do not acquire any ownership rights by downloading content from the Site. In the event you print off, copy or store pages from the Site (only as permitted by these terms and conditions), you must ensure that any copyright, trade mark or other intellectual property right notices contained in the original content are reproduced.

Content

We may change the format and content of the Site from time to time. You agree that your use of the Site is on an 'as is' and 'as available' basis and at your sole risk.

The BeZero Carbon Rating of voluntary carbon credits represents BeZero Carbon's current opinion on the likelihood that carbon credits issued by a project achieve a tonne of CO₂e avoided or removed. The BeZero Carbon Rating and other information made publicly available on or through the Site ("**Content**") is made available for information purposes only. The Content and in particular the BeZero Carbon Rating sets out BeZero Carbon's opinion on a particular carbon credit or project and BeZero shall have no liability to any project stakeholder in respect of the opinion and BeZero Carbon Rating which is applied to any project. For information about the BeZero Carbon Rating methodology, qualifying criteria and process, please click [here](#). Use of the Content is subject to applicable terms and conditions and our [Privacy Policy](#). The Content is made available for informational purposes only and you should not construe such Content as legal, tax, financial or investment advice. The Content is a statement of opinion as at the date expressed and does not constitute a solicitation, recommendation or endorsement by BeZero Carbon or any third party to invest, buy, hold or sell a carbon credit. The Content is not a statement of truth and should not be relied upon as a statement of fact. The Content is one of many inputs used by stakeholders to understand the overall quality of any given carbon credit. BeZero Carbon shall have no liability to you for any decisions you make in respect of the Content. If you have any questions about BeZero Carbon, the BeZero Carbon Rating, BeZero Carbon Markets platform or otherwise please contact us at: bcm@bezerocarbon.com.

We cannot and do not guarantee that any content of the Site will be free from viruses and/or other code that may have contaminating or destructive elements. It is your responsibility to implement appropriate IT security safeguards (including anti-virus and other security checks) to satisfy your particular requirements as to the safety and reliability of content.

Your personal information

Use of your personal information submitted to or via the Site is governed by our [Privacy Policy](#) and [Cookies Policy](#).

External links

The Site may, from time to time, include links to external sites, which may include links to third party offers and promotions. We include these to provide you with access to information, products or services that you may find useful or interesting. We are not responsible for the content of these sites or for anything provided by them and do not guarantee that they will be continuously available. The fact that we include links to such external sites does not imply any endorsement of or association with their operators or promoters.

General

Nothing in these terms and conditions shall limit or exclude our liability to you:

- for death or personal injury caused by our negligence;
- for fraudulent misrepresentation;
- for breach of any term implied by the Consumer Rights Act 2015 and which, by law, may not be limited or excluded; or
- for any other liability that, by law, may not be limited or excluded.

Subject to this, in no event shall we be liable to you for any business losses, if you are a business user, in no event shall we be liable to you for any indirect or consequential losses, or for any loss of profit, revenue, contracts, data, goodwill or other similar losses, and any liability we do have for losses you suffer is strictly limited to losses that were reasonably foreseeable.

These terms and conditions shall be governed by English law. You agree that any dispute between you and us regarding these terms and conditions or the Site will only be dealt with by the English courts.

Contacting us

Please submit any questions you have about these terms and conditions or any problems concerning the Site by email to legal@bezerocarbon.com or write to us at the address mentioned above.